



Runway

Your Outsourcing Partner

Runway is a leading provider of BPO (outsourcing services) to international, Scandinavian and European companies, and are about to become a major European player in this business area. With offices in Norway, Estonia, Latvia, Lithuania, Ukraine and Spain, we currently have 1000 employees working each day providing services in 14 different languages for our clients in medical industry, transportation, tourism, technology and finance.

Runway International OÜ is looking for

Healthcare Insurance Consultants

We are currently seeking additional healthcare consultants for our Insurance project. Daily work will be communication by e-mail. Communicate with the insurance holder and hospital/treatment facilities to make sure the insurance holder gets the treatment he/she is entitled to according to their subscribed insurance.

Job Description

- To answer emails and enquiries from customers in Norwegian language;
- Identifying each customer's medical needs and assigning their case to the correct hospital/treatment facility according to the insurance terms and conditions.

Requirements

- Very good Norwegian language skills (at least B2 level, preferred C1 level);
- Good English language skills.
- Previous background in medicine (e.g. nursing, physiotherapy) will be a huge advantage.

Company offers

- Salary above Estonian average;
- Team events;
- International team and ideal place to practise languages and learn new skills;
- Flexible working hours; possibility to work part or full time;
- Work-related training in products and systems;
- Possibility to work in Tallinn or Tartu. (Although the training will be in Tallinn).

Additional information

Please send your CV in English to hr.tallinn@runwaybpo.com.

Note that only candidates with required skillset will be contacted.