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TRAVEL ADVISOR FOR NORDIC MARKET

Tallin; Tartu

Published: 01. June 2017

Deadline: 18. June 2017



Hurtigruten Careers at Hurtigruten, Estonia

Hurtigruten is a Norwegian based cruise company. Since its establishment in 1893, Hurtigruten has carried international tourists, cargo and local passengers along the Norwegian coast. Today, the company operates 13 ships along the Norwegian coast and also explorer ships in the Arctic and Antarctic. The company also owns Hurtigruten Svalbard AS, which operates arctic explorer tourism on Svalbard. Hurtigruten is one of Norway's strongest brands. The Group Headquarter is located in Tromsø, but the company also has offices in Kirkenes, Oslo, London, Hamburg, Paris, Tallinn, Hong Kong and Seattle. The Group has approximately 2,400 employees and achieved a turnover in 2015 of around 4 billion NOK.

Hurtigruten Estonia OÜ is the Estonian branch of the company, focused on telephone and web sales and a wide range of support functions. There are over 196 employees from 20 different counties working here in Hurtigruten Estonia OÜ Tallinn office. Hurtigruten is continuously growing, more ships will be operating in new destinations, so we are looking for more travel and tourism enthusiasts to join our Team.

If you're passionate about providing world-class customer service and are looking for a good working environment and fun atmosphere, we may have just the perfect fit for you!

Job description, tasks

- Advise and serve our customers in booking their travels to Hurtigruten ships via phone, e-mail or chat
- Maximize every sales opportunity
- Provide an effective, polite, friendly and professional service

Requirements

- Fluent in one of the following languages: Norwegian or Swedish
- Strong customer service experience, communication and listening skills
- Proven ability to handle multiple tasks and demonstrate flexibility
- Ability to handle pressure and work in a fast paced environment
- Results-oriented and attentive to details
- Self-motivating working style and good planning skills

We offer

- Opportunity to experience a truly international working environment and develop your own career path
- Competitive salary and benefits
- Friendly, positive and fun atmosphere
- Modern and comfortable office with gym and sauna in Kadriorg
- Different team and company events (Christmas party, Summer days, Halloween party, Health month etc.)

Additional information

- Working time: full time work based on monthly schedules, opening hours Mon-Fri 9.00 - 19 Sat 11 - 15.

Starting date ASAP

<http://www.cv.ee/3330314>

Compensation

[View salary levels on similar positions >](#)

Location

Tallin; Tartu

Working time

Full-time work, Part-time work

Languages required

Norwegian, Swedish

Contact person

Janika de Wolde, HR Specialist

Telephone

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Homepage

<http://www.hurtigruten.com>

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